

This registration form will be a tax invoice for GST when fully completed and when you make a payment. Please retain a copy for your records. ABN: 11 657 7970

A) Registration Details

CONTACT:

BUSINESS NAME:

TRADING NAME:

STREET ADDRESS: **SUBURB:**

STATE: **POSTCODE:**

POSTAL ADDRESS: **SUBURB:**

STATE: **POSTCODE:**

PHONE: **MOBILE:**

FAX: **EMAIL:**

B) Product Selection **all prices are 10% GST inclusive*

INSERT AMOUNT in one or more boxes to indicate what and when you desire the product purchases

	SUBSCRIPTION			TRAINING		IMPLEMENTATION	
	H/Office \$99/mth	Outlet \$54/mth	Consultant \$109/mth	CFNAV \$907 / 453	MKTNAV \$1089 / 544	H/Office \$4,950	Outlet \$1,540
January							
February							
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
DISCOUNT							
TOTAL							

Implementation Fee is deducted via Direct Debit in upfront installments - Month 1: 40%, Month 2: 30%, Month 3: 30%

Your Discount rate, if applicable, will be advised by a BusinessNAV team member

C) Referral - Complete if BusinessNAV was referred to you

Contact name of referrer

Company name of referrer

D) Payment

How would you like to pay for this?

1. Direct Debit - Please complete EziDebit Form Direct debit Total \$

2. Credit Card Type - Please complete EziDebit Form

VISA MasterCard Total \$

E) Signature - Registrations will not be processed unless this section is completed

I have read and commit to BusinessNAV's Terms and Conditions and assume liability for payment of the above registration. FAX: 1300 BIZ FAX (249 329)

SIGNATURE **DATE**

Privacy: We recommend you read our Privacy Policy published on our website www.businessnav.com

Terms and Conditions: We recommend you read our Terms and Conditions on our website www.businessnav.com

Office Use Only	CRM updated:	Accounts processed:	Intro email sent:
Date:	Processed by:	Credit Card \$	Cash/EFTPOS \$
Receipt Number:	Direct Debit \$:	Month 1 40% \$	Month 2 30% \$ Month 3 30% \$

BusinessNAV Subscription Agreement

IMPORTANT – READ THIS CAREFULLY BEFORE USE. BY CLICKING THE "I ACCEPT" BUTTON DISPLAYED AS PART OF THE ORDERING PROCESS, YOU AGREE TO THE FOLLOWING TERMS AND CONDITIONS (THE "AGREEMENT") GOVERNING YOUR USE OF BUSINESSNAV'S ONLINE SERVICE, INCLUDING OFFLINE COMPONENTS (COLLECTIVELY, THE "SERVICE"). IF YOU ARE ENTERING INTO THIS AGREEMENT ON BEHALF OF A COMPANY OR OTHER LEGAL ENTITY, YOU REPRESENT THAT YOU HAVE THE AUTHORITY TO BIND SUCH ENTITY TO THESE TERMS AND CONDITIONS, IN WHICH CASE THE TERMS "YOU" OR "YOUR" SHALL REFER TO SUCH ENTITY. IF YOU DO NOT HAVE SUCH AUTHORITY, OR IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS, YOU MUST SELECT THE "I DECLINE" BUTTON AND MAY NOT USE THE SERVICE. BY USING THIS PRODUCT YOU ARE CONFIRMING THAT YOU HAVE PURCHASED THE PRODUCT SUBJECT TO THIS LICENCE AND ARE BOUND BY ITS PROVISIONS.

1. Scope of the Licence

BusinessNAV (Aust & NZ) Pty Ltd (BusinessNAV) hereby grants to you, the original purchaser, a non-exclusive, non-transferable worldwide right to use the Service, solely for your own internal business purposes, subject to the terms and conditions of this Agreement.

As part of the Service, BusinessNAV will provide you with use of the Service, including a browser interface and data encryption, transmission, access and storage. Your registration for, or use of, the Service shall be deemed to be your agreement to abide by this Agreement including any materials available on the BusinessNAV website incorporated by reference herein, including but not limited to BusinessNAV's privacy and terms of use policies.

You may not access the Service if you are a direct competitor of BusinessNAV, except with BusinessNAV's prior written consent. In addition, you may not access the Service for purposes of monitoring its availability, performance or functionality, or for any other benchmarking or competitive purposes.

a. Activation of Company Files

You must activate your company files upon receipt of your Subscriber ID. A Licence represents one entity only.

You may use the Service only for your internal business purposes and shall not: (i) send spam or otherwise duplicative or unsolicited messages in violation of applicable laws; (ii) send or store infringing, obscene, threatening, libellous, or otherwise unlawful or tortious material, including material harmful to children or violative of third party privacy rights; (iii) send or store material containing software viruses, worms, Trojan horses or other harmful computer code, files, scripts, agents or programs; (iv) interfere with or disrupt the integrity or performance of the Service or the data contained therein; or (v) attempt to gain unauthorized access to the Service or its related systems or networks.

b. Number of Users

You are entitled to activate as many users as you choose. NOTE: The BusinessNAV takes no responsibility for the security of your Subscriber ID and advises you do not disclose these to anyone.

You are responsible for all activity occurring under your User accounts and shall abide by all applicable local, state, national and foreign laws, treaties and regulations in connection with your use of the Service, including those related to data privacy, international communications and the transmission of technical or personal data. You shall: (i) notify BusinessNAV immediately of any unauthorized use of any password or account or any other known or suspected breach of security; (ii) report to BusinessNAV immediately and use reasonable efforts to stop immediately any copying or distribution of Content that is known or suspected by you or your Users; and (iii) not impersonate another BusinessNAV user or provide false identity information to gain access to or use the Service.

c. Updates and Upgrades

In the event of an update or upgrade the Licence shall automatically transfer to the new version. All rights in respect of the original Product shall lapse and no further use of these shall be permitted.

d. Transfers

You shall not (i) license, sublicense, sell, resell, transfer, assign, distribute or otherwise commercially exploit or make available to any third party the Service or the Content in any way; (ii) modify or make derivative works based upon the Service or the Content; (iii) create Internet "links" to the Service or "frame" or "mirror" any Content on any

other server or wireless or Internet-based device; or (iv) reverse engineer or access the Service in order to (a) build a competitive product or service, (b) build a product using similar ideas, features, functions or graphics of the Service, or (c) copy any ideas, features, functions or graphics of the Service.

e. Term of Agreement

The Licence granted in this Agreement is effective from the date the first payment is received by BusinessNAV (original purchase). At this point your account will be activated and you shall be issued a Subscriber ID. This Licence applies for a minimum of 12 months. Upon termination your Subscriber ID will be deactivated and fees may apply. If you fail to comply with any terms or conditions of this Agreement, this Licence will terminate. Termination of this licence shall be in addition to and not in lieu of any other remedies available to the BusinessNAV.

In addition, BusinessNAV may terminate a free account at any time in its sole discretion. You agree and acknowledge that BusinessNAV has no obligation to retain the Customer Data, and may delete such Customer Data, if you have materially breached this Agreement, including but not limited to failure to pay outstanding fees, and such breach has not been cured within 30 days of notice of such breach.

f. Protection and Security

BusinessNAV's privacy and terms of use policies may be viewed at <http://www.businessnav.com>. BusinessNAV reserves the right to modify its privacy and terms of use policies in its reasonable discretion from time to time. Individual users, when they initially log in, will be asked whether or not they wish to receive marketing and other non-critical Service-related communications from BusinessNAV from time to time. They may opt out of receiving such communications at that time or at any subsequent time by changing their preference under Personal Setup. Note that because the Service is a hosted, online application, BusinessNAV occasionally may need to notify all users of the Service (whether or not they have opted out as described above) of important announcements regarding the operation of the Service. If you become a paying customer of the Service, you agree that BusinessNAV can disclose the fact that you are a paying customer and the edition of the Service that you are using.

If you are one of our users and you become aware that your Subscriber ID (includes username, password or consultancy code) has become compromised or known to a third party or of any unauthorised use of your Subscriber ID, you must immediately notify us so we may, at our discretion, take steps within our control to deactivate the Subscriber ID and issue you with a new one.

2. Fees and Charges

You shall pay all fees or charges to your account in accordance with the fees, charges, and billing terms in effect at the time a fee or charge is due and payable. Payments must be made monthly in advance unless otherwise mutually agreed upon in an Subscription Form. All payment obligations are non-cancellable and all amounts paid are non-refundable. You are responsible for paying for all Licenses ordered, whether or not such Licenses are actively used. You must provide BusinessNAV with valid credit card or approved purchase order information as a condition to signing up for the Service.

BusinessNAV reserves the right to modify its fees and charges and to introduce new charges at any time, upon at least 30 days prior notice to you, which notice may be provided by e-mail. All pricing terms are confidential, and you agree not to disclose them to any third party.

BusinessNAV charges and collects in advance for use of the Service. The charges are deducted from your credit card or bank account on a monthly basis. Any changes in fees and charges become effective from 30 days of written notice. Fees for other services will be charged on an as-quoted basis. BusinessNAV's fees are inclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties.

You agree to provide BusinessNAV with complete and accurate billing and contact information. This information includes your legal company name, street address, e-mail address, and name and telephone number of an authorised billing contact and License Administrator. You agree to update this information within 30 days of any change to it. If the contact information you have provided is false or fraudulent, BusinessNAV reserves the right to terminate your access to the Service in addition to any other legal remedies.

Unless BusinessNAV in its discretion determines otherwise, all entities will be billed in Australian Dollars.

If you believe your invoice is incorrect, you must contact us in writing within 60 days of the invoice date of the invoice containing the amount in question to be eligible to receive an adjustment or credit.

3. Non Payment and Suspension

In addition to any other rights granted to BusinessNAV herein, BusinessNAV reserves the right to suspend or terminate this Agreement and your access to the Service if your account becomes delinquent (falls into arrears). Delinquent invoices (accounts in arrears) may be subject to interest of 1.0% per month on any outstanding balance, or the maximum permitted by law, whichever is less, plus all expenses of collection. You will continue to be charged for User licenses during any period of suspension. If you or BusinessNAV initiates termination of this Agreement, you will be obligated to pay the balance due on your account computed in accordance with the Charges and Payment of Fees section above. You agree that BusinessNAV may charge such unpaid fees to your credit card or otherwise bill you for such unpaid fees.

You agree and acknowledge that BusinessNAV has no obligation to retain Customer Data and that such Customer Data may be irretrievably deleted if your account is 30 days or more delinquent.

4. Excess Data Storage

The maximum disk storage space provided to you at no additional charge is 20 MB per User license. If the amount of disk storage required exceeds these limits, you will be charged the then-current storage fees. BusinessNAV will use reasonable efforts to notify you when the average storage used per license reaches approximately 90% of the maximum; however, any failure by BusinessNAV to so notify you shall not affect your responsibility for such additional storage charges. BusinessNAV reserves the right to establish or modify its general practices and limits relating to storage of Customer Data.

5. Account information and Data

BusinessNAV does not own any data, information or material that you submit to the Service in the course of using the Service ("Customer Data"). You, not BusinessNAV, shall have sole responsibility for the accuracy, quality, integrity, legality, reliability, appropriateness, and right to use of all Customer Data. BusinessNAV shall not be responsible or liable for the deletion, correction, destruction, damage, loss or failure to store any Customer Data. In the event this Agreement is terminated (other than by reason of your breach), BusinessNAV will make available to you a file of the Customer Data within 30 days of termination if you so request at the time of termination. BusinessNAV reserves the right to withhold, remove and/or discard Customer Data without notice for any breach, including, without limitation, your non-payment. Upon termination for cause, your right to access or use Customer Data immediately ceases, and BusinessNAV shall have no obligation to maintain or forward any Customer Data.

6. Intellectual Property

BusinessNAV alone shall own all right, title and interest, including all related Intellectual Property Rights, in and to the BusinessNAV Technology, the Content and the Service and any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by you or any other party relating to the Service. This Agreement is not a sale and does not convey to you any rights of ownership in or related to the Service, the BusinessNAV Technology or the Intellectual Property Rights owned by BusinessNAV. The BusinessNAV name, the BusinessNAV logo, and the product names associated with the Service are trademarks of BusinessNAV or third parties, and no right or license is granted to use them.

7. Third Parties

During use of the Service, you may enter into correspondence with, purchase goods and/or services from, or participate in promotions of advertisers or sponsors showing their goods and/or services through the Service. Any such activity, and any terms, conditions, warranties or representations associated with such activity, is solely between you and the applicable third-party. BusinessNAV and its licensors shall have no liability, obligation or responsibility for any such correspondence, purchase or promotion between you and any such third-party. BusinessNAV does not endorse any sites on the Internet

that are linked through the Service. BusinessNAV provides these links to you only as a matter of convenience, and in no event shall BusinessNAV or its licensors be responsible for any content, products, or other materials on or available from such sites. BusinessNAV provides the Service to you pursuant to the terms and conditions of this Agreement. You recognise, however, that certain third-party providers of ancillary software, hardware or services may require your agreement to additional or different license or other terms prior to your use of or access to such software, hardware or services.

8. Warrants

Each party represents and warrants that it has the legal power and authority to enter into this Agreement. BusinessNAV represents and warrants that it will provide the Service in a manner consistent with general industry standards reasonably applicable to the provision thereof under normal use and circumstances. You represent and warrant that you have not falsely identified yourself nor provided any false information to gain access to the Service and that your billing information is correct.

9. Disclaimer of Warranties

BUSINESSNAV MAKE NO REPRESENTATION, WARRANTY, OR GUARANTY AS TO THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, TRUTH, AVAILABILITY, ACCURACY OR COMPLETENESS OF THE SERVICE OR ANY CONTENT. BUSINESSNAV DOES NOT REPRESENT OR WARRANT THAT (A) THE USE OF THE SERVICE WILL BE SECURE, TIMELY, UNINTERRUPTED OR ERROR-FREE OR OPERATE IN COMBINATION WITH ANY OTHER HARDWARE, SOFTWARE, SYSTEM OR DATA, (B) THE SERVICE WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS, (C) ANY STORED DATA WILL BE ACCURATE OR RELIABLE, (D) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION, OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SERVICE WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS, (E) ERRORS OR DEFECTS WILL BE CORRECTED, OR (F) THE SERVICE OR THE SERVER(S) THAT MAKE THE SERVICE AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. THE SERVICE AND ALL CONTENT IS PROVIDED TO YOU STRICTLY ON AN "AS IS" BASIS. ALL CONDITIONS, REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS, ARE HEREBY DISCLAIMED TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW BY BUSINESSNAV.

10. Limited Liability

IN NO EVENT SHALL EITHER PARTY'S AGGREGATE LIABILITY EXCEED THE AMOUNTS ACTUALLY PAID BY AND/OR DUE FROM YOU IN THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO SUCH CLAIM. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO ANYONE FOR ANY INDIRECT, PUNITIVE, SPECIAL, EXEMPLARY, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY TYPE OR KIND (INCLUDING LOSS OF DATA, REVENUE, PROFITS, USE OR OTHER ECONOMIC ADVANTAGE) ARISING OUT OF, OR IN ANY WAY CONNECTED WITH THIS SERVICE, INCLUDING BUT NOT LIMITED TO THE USE OR INABILITY TO USE THE SERVICE, OR FOR ANY CONTENT OBTAINED FROM OR THROUGH THE SERVICE, ANY INTERRUPTION, INACCURACY, ERROR OR OMISSION, REGARDLESS OF CAUSE IN THE CONTENT, EVEN IF THE PARTY FROM WHICH DAMAGES ARE BEING SOUGHT OR SUCH PARTY'S LICENSORS HAVE BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

11. Internet Delays

BusinessNAV services may be subject to limitations, delays, interruptions and other problem inherent with the Internet and other electronic communications. BusinessNAV is not responsible for these delays, delivery failures or other damages resulting from such problems.

12. Notice

BusinessNAV may give notice by means of a general notice on the Service, electronic mail to your e-mail address on record in BusinessNAV's account information, or by written communication sent by fax, registered mail or pre-paid post to your address on record in BusinessNAV's account information. Such notice shall be deemed to be given upon the expiration of 48 hours after mailing or posting (if sent by registered mail or pre-paid post) or 12 hours after sending (if sent by email or fax). You may give notice to BusinessNAV (such notice shall be deemed given when received by BusinessNAV) at any time by letter or fax to the contact details on the Contacts page of the website.

13. Modification of Terms

BusinessNAV reserves the right to modify the terms and conditions of this Agreement or its policies relating to the Service at any time, effective upon posting of an updated version of this Agreement on the Service. You are responsible for regularly reviewing this Agreement. Continued use of the Service after any such changes shall constitute your consent to such changes.

14. General

This Agreement shall be governed by Queensland law and controlling Australian federal law, without regard to the choice or conflicts of law provisions of any jurisdiction, and any disputes, actions, claims or causes of action arising out of or in connection with this Agreement or the Service shall be subject to the exclusive jurisdiction of the state and federal courts located in Queensland, Australia.

15. Definitions

"Agreement" means these online terms of use, any Order Forms, whether written or submitted online and any materials available on the businessnav.com website specifically incorporated by reference herein, as such materials, including the terms of this Agreement, may be updated by BusinessNAV from time to time in its sole discretion;

"Content" means the audio and visual information, documents, software, products and services contained or made available to you in the course of using the Service;

"Customer Data" means any data, information or material provided or submitted by you to the Service in the course of using the Service;

"Effective Date" means the earlier of either the date this Agreement is accepted by selecting the "I Accept" option presented on the screen after this Agreement is displayed or the date you begin using the Service;

"Intellectual Property Rights" means unpatented inventions, patent applications, patents, design rights, copyrights, trademarks, service marks, trade names, domain name rights, mask work rights, know-how and other trade secret rights, and all other intellectual property rights, derivatives thereof, and forms of protection of a similar nature anywhere in the world;

"License Administrator(s)" means those Users designated by you who are authorised to purchase licenses online or by executing written Order Forms and to create User accounts and otherwise administer your use of the Service. They are your principal contact;

"Order Form(s)" means the form evidencing the initial subscription for the Service and any subsequent order forms submitted online or in written form, specifying, among other things, the number of licenses and other services contracted for, the applicable fees and other charges as agreed to between the parties, each such Order Form to be incorporated into and to become a part of this Agreement (in the event of any conflict between the terms of this Agreement and the terms of any such Order Form, the terms of this Agreement shall prevail);

"BusinessNAV Technology" means all of BusinessNAV's proprietary technology (including software, hardware, products, processes, algorithms, user interfaces, know-how, techniques, designs and other tangible or intangible technical material or information) made available to you by BusinessNAV in providing the Service;

"Service(s)" means the specific edition of BusinessNAV's online products, billing, data analysis, or other corporate services identified during the ordering process, developed, operated, and maintained by BusinessNAV, accessible via <http://www.businessnav.com> or another designated web site or IP address, or ancillary online or offline products and services provided to you by BusinessNAV, to which you are being granted access under this Agreement,

"Subscriber ID" means your username and password issued to you on the Effective Date of your Agreement;

"User(s)" means your employees, representatives, consultants, contractors or agents who are authorised to use the Service and have been supplied user identifications and passwords by you (or by BusinessNAV at your request).

16. Entire Agreement

This Licence constitutes the entire agreement between the BusinessNAV and the Licensee and any prior representations, statement or undertaking howsoever made are expressly cancelled. No amendment or modification to this licence shall be valid unless it shall be in writing and signed by an authorised representative of BusinessNAV.



Direct Debit Request



BusinessNAV

Po Box 313 Grange QLD 4051
Ph: 1300 BIZ NAV (1300 249 628)
Fax: 1300 BIZ FAX (1300 249 329)



Get Paid On The Dot
ABN 67 096 902 813

New Customer Form

Customer Reference: **BNV GEN 18610**

Surname: (Or Business Name) Given Name:

Mobile Ph:

Email:

Debit Arrangement / Payment Details

And/Or the total amount billed for the specified period for this and any other subsequent agreements or amendments.

1. **Once Only Debit** Date: Debit \$

2. **Regular Debits** Date: Debit \$

3. **Debit Frequency** Weekly Fortnightly Monthly (Default) 4 Weekly

4. **Debit Duration** Continue regular debits Until Further Notice (Min. Payments) (Default)
 Until I have Paid: Regular Debits

Fees / Charges

Administration Fee:	Paid by Business	Transaction Fee:	Paid by Business	Credit Card Fee:	Visa/Mastercard Amex/Diners	Paid by Business Paid by Business	SMS Payment Reminder:	N/A
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Debit from Bank, Building Society or Credit Union Account

Direct Debit is not available on the full range of accounts
- if in doubt please refer to your financial institution

Financial Institution: Branch:

BSB Number: - Account Number: (9 Digits MAX)

Account Holder Name(s):

I / We authorise Ezi Debit Australia Pty Ltd User ID 165969 to debit my/our account at the Financial Institution identified above through the Bulk Electronic Clearing System (BECS) in accordance to the Payment Details stated above and as per the Service Agreement provided.

Debit from Credit Card

VISA MasterCard AMEX Diners

Card Number:

Expiry Date: /

Card Holder Name:

By signing this form, I / We authorise **Ezi Debit Australia Pty Ltd**, acting on behalf of the business to debit payments from my specified credit card above, and I / we acknowledge that **Ezi Debit Australia** will appear as the business name on my credit card statement.

This Authorisation is to remain in force in accordance with the Terms and Conditions on this page, the provided Service Agreement, and I/we have read and understand the same.

Signature(s) of Nominated Account

Date /

Office Use Only:

S1

Received Date:

Reference No:

Ver 1.0

COMPLETE USING BLACK INK ONLY

DDR Service Agreement

I/We hereby authorize Ezi Debit Australia Pty Ltd (ACN: 096 902 813) **Direct Debit User ID number 165969** (herein referred to as Ezi Debit) to make periodic debits on behalf of the "Business" as indicated on the front of this Direct Debit Request (herein referred to as the Business)

I/We acknowledge that Ezi Debit is acting as a Direct Debit Agent for the Business and that Ezi Debit does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement with the Business.

I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of the agreement with the Business.

I/We acknowledge that bank account and credit card details have been verified against a recent bank statement to ensure accuracy of the details provided. If uncertain you should contact your financial institution.

I/We acknowledge that it is my/our responsibility to ensure that there is sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight; however transactions can take up to three (3) business days depending on your financial institution. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Ezi Debit will not be held responsible for any fees and charges that may be charged by your financial institution.

I/We Acknowledge that there may be a delay in processing if:

- 1) There is a public or bank holiday on the day, or any day after the debit date
 - 2) A payment request is received by Ezi Debit on a day that is not a Banking Business Day
 - 3) A Payment request is received after normal Ezi Debit cut off times, being 4pm QLD time Monday to Friday.
- Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise the Business to vary the amount of the payments from time to time as provided for within the Business agreement. I/We authorise Ezi Debit to vary the amount of the payments upon instructions from the Business. I/We do not require Ezi Debit to notify me/us of such variations to the debit amount.

I/We acknowledge that the business is to provide 14 days notice if proposing to vary the terms of the debit arrangements.

I/We acknowledge that variations to the debit arrangement will be directed to the Business.

I/We acknowledge that any request to stop or cancel the debit arrangement will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business. If no resolution is forthcoming you are advised to contact your financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, I/We will be responsible for any fees and charges for each unsuccessful debit in addition to any financial institution charges and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by Ezi Debit.

I/We authorise Ezi Debit to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that if specified by the Business, a setup, variation, SMS or processing fees may apply as instructed by the Business.

Credit Card Payments

I/We acknowledge that "Ezi Debit Australia" will appear as the business name for all payments from credit card. I/We acknowledge and agree that Ezi Debit will not be held liable for any disputed transactions resulting in the non supply of goods and/or services and that all disputes will be directed to the business as Ezi Debit is acting as a 3rd party payment provider. I/We Acknowledge and agree that in the event that a claim is made, Ezi Debit will not be liable for the refund of any funds.

Ezi Debit will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made in it relating to an alleged incorrect or wrongful debit, or otherwise required by law. Further information relating to Ezi Debit's Privacy Policy can be found at www.ezidebit.com.au

Credit Card Fees are a minimum of the transaction fee or the credit card fee which ever is greater.

I/We authorise:

- 1) The Debit User to verify details of my/our account with my/our financial institution
- 2) The Financial Institution to release information allowing the Debit User to verify my/our account details.